![aimendo]

Transform your business with smart technology

Industry-leading AI and machine learning solutions to help your organization grow and thrive

Aimendo solutions for the travel industry

Automate repetitive processes, eliminate costly errors and deliver superior insights with simple, affordable AI and machine learning technology

When you choose Aimendo, you'll be working with a trusted technology company that aims to understand your business requirements first and foremost. Next, we'll recommend the right blend of products to address your specific objectives.

Our product portfolio is organized into two verticals:

Smart Technology

A powerful bot army to reduce excess costs, simplify complex processes and boost productivity.
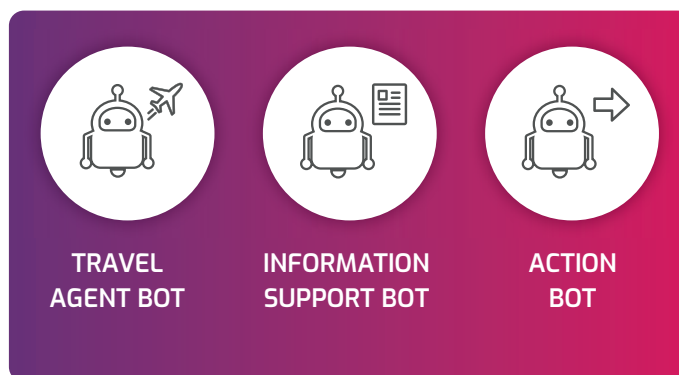
Decision Tools

Plot and measure performance, forecast and optimize your supplier contracts.

Don't just stay ahead of the curve; rise above it with our world-class AI technology

Aimendo's advanced AI solutions pack a powerful one-two punch. Not only will you simplify and improve your business processes; you'll enable the people who manage them to work better, faster and smarter. Our technology is cost-effective and scalable to ensure a smooth, successful business transformation. Best of all, our solutions integrate seamlessly with your current platform.

Our expandable suite of tools is designed to reinforce and strengthen the technology you already own, enabling you to focus on what you do best: **servicing your customers.**

Aimendo Bot Squad: Strength in numbers

Thanks to the latest advances in AI technology, today's travel providers are perfectly poised to benefit from its unlimited processing potential. Aimendo's Bot Squad technology marshals a powerful bot army to help you manage and automate labor-intensive processes, reduce costs and boost productivity.

Whether your clients are booking travel, requesting general information or requiring overall support with invoices and itineraries, the Aimendo Bot Squad augments your current workforce with time-saving automation.

TRAVEL AGENT BOT   **INFORMATION SUPPORT BOT**   **ACTION BOT**

Say hello to newfound time, cost savings and happy customers!

Reduce costs
Dramatically reduce service transaction costs by automating communication flow

Improve productivity
Increase agent productivity by 30-70% with time-saving automation
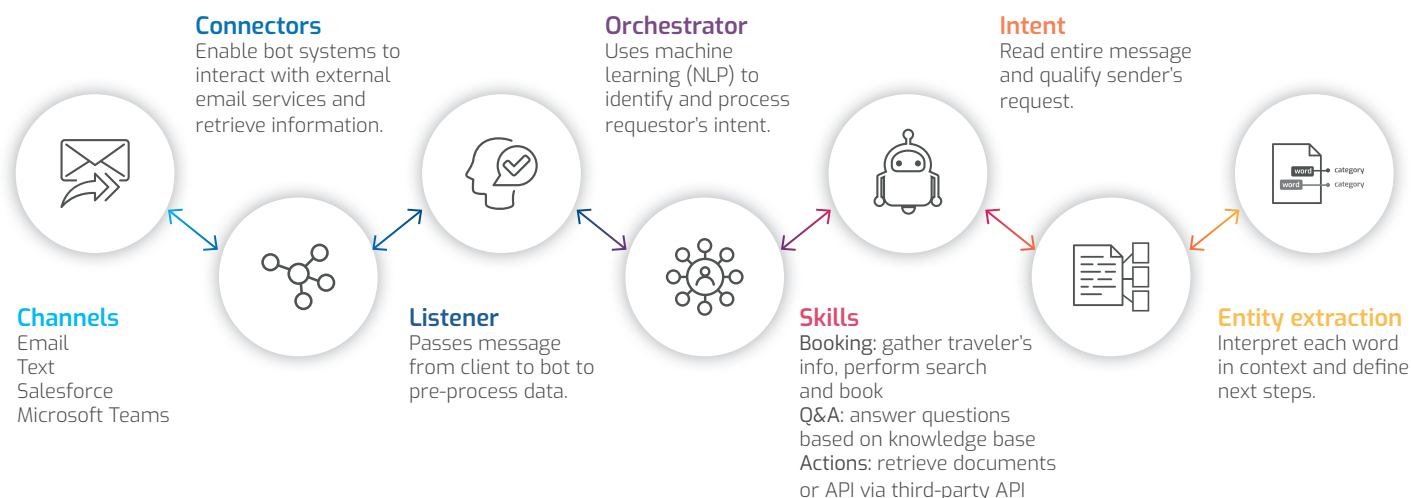
Enhance customer service
Service customers 24/7 and reduce the need to speak with a live agent

Boost the bottom line
Eliminate mundane tasks; give employees more time to focus on high-value, revenue-generating activities

It's natural that new workflows and process changes lead to lots of questions. At Aimendo, we have the answers! Our team brings decades of travel industry knowledge, insight and technology expertise to the table, and our solutions are built to integrate seamlessly with any platform. Whether your company uses email, SMS, CRM or other business communication platforms, Aimendo solutions connect with the appropriate channels to handle every request accurately and effectively.

Seamlessly integrated with your existing workflow

Connectors
Enable bot systems to interact with external email services and retrieve information.

Orchestrator
Uses machine learning (NLP) to identify and process requestor's intent.

Intent
Read entire message and qualify sender's request.

Channels
Email
Text
Salesforce
Microsoft Teams

Listener
Passes message from client to bot to pre-process data.

Skills
Booking: gather traveler's info, perform search and book
Q&A: answer questions based on knowledge base
Actions: retrieve documents or API via third-party API

Entity extraction
Interpret each word in context and define next steps.

Aimendo Smart Manager

Our decision tools for supplier management help your teams plot and measure performance, forecast pricing scenarios and maximize supplier contracts for airlines and hotels.

Get sophisticated AI analytics in one powerful platform

AIMENDO FORECASTER

Build your business and optimize revenue by analyzing and predicting current spend compared to contract. Evaluate pricing scenarios and use data-driven insights to make sound business decisions.

- Analyze spend trends to optimize contracts
- Reduce manual labor costs with targeted automation
- Grow revenue using enhanced forecast and pricing models

AIMENDO PREDICTOR

Eliminate guesswork around commissions and spends by analyzing pricing and traveler behaviors. Apply multiple "what if" scenarios to assess different outcomes using data-driven insights.

- Predict future spending with pricing and behavior models
- Improve business performance as you reduce manual processes
- Boost productivity and revenue through time-saving automation

AIMENDO OPTIMIZER

Target optimal business performance with an AI engine that helps identify the right decisions for the best return. Achieve maximum savings and commissions by gleaning insights from hundreds of scenarios.

- Understand current spend to improve future performance
- Recommend new actions to reduce costs and improve contracts
- Gain deeper insights to build your business
- Save time and money; predict new savings with simulated spend/pricing models

Know more ... Grow more

Maximize your contracts
Increase revenue using data-driven insights that analyze airline and hotel contracts

Reduce costs
Optimize your hotel spend using AI-powered tools that help you predict and run labor-saving models

By choosing Aimendo's world-class AI technology products, your business will do far more than simply survive; you'll transform your organization to grow and thrive!

We invite you to join the journey.
Contact us for more information.

aimendo.com

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