

AIMENDO BOOKER

Your one-stop-shop travel booking bot

Say hello to the next-gen travel booking bot

Aimendo Booker is a state-of-the-art booking bot that uses automation to streamline the travel booking process. This revolutionary new solution lets travel professionals bid adieu to mundane, time-consuming tasks – and hello to business-building, revenue-generating activities that support your travel agency's success.

Break new barriers with intelligent technology

Using specialized natural learning understanding (NLU) technology, Aimendo Booker automatically collects, reads and processes your travelers' incoming air, car and hotel requests via free-text email, SMS, CRM or voice.

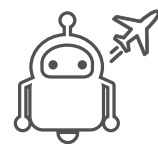
Aimendo Booker recognizes the grammar and sentiment of specific words or emotions, and flags incomplete or inconsistent information by sending an email to the traveler for clarification. If a message gets lost in translation, Aimendo Booker knows to request support from a live travel professional! Once the traveler confirms the missing details, the solution directs the information to the booking engine – and sends the final itinerary to the client.



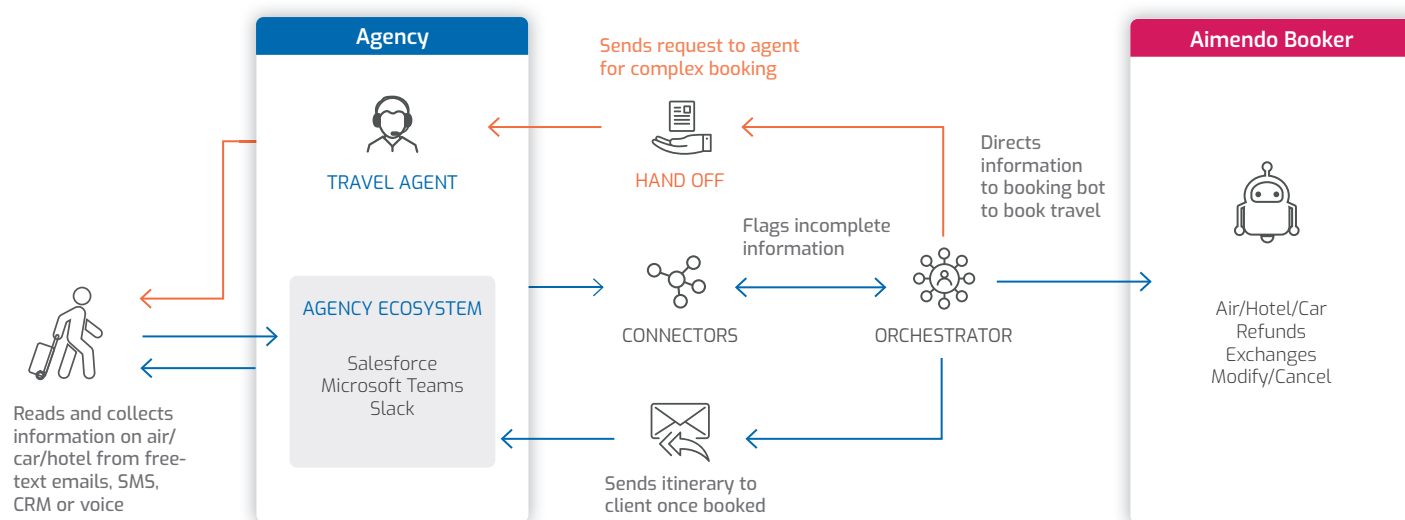
Aimendo's smart technology mobilizes a powerful bot army to reduce costs, simplify complex processes and boost productivity. Our technology helps you improve workplace wellbeing and enhance customer satisfaction.

Mobilize a business-building bot army

- Uses state-of-the-art NLU, AI and machine learning to review and interpret information
- Understands travel industry terminology to turn air, car and hotel "looks" to "books"
- Recognizes and processes information from text, email, SMS, CRM and voice formats
- Escalates cases to live travel professionals based on message complexity or tone



Aimendo Booker Architecture



Focus on selling while Aimendo Booker works incognito

Aimendo's unique technology enables your workforce to focus on high-return activities while an army of automation bots manages your travelers' itinerary details behind the scenes.

- Reads and collects information on air, car and hotel from free-text emails, SMS, CRM or voice
- Flags incomplete information
- Directs information to booking bot to book travel
- Sends itinerary to client once booked
- Escalates complex bookings to live travel professionals for action

Your business transformation begins with Aimendo Booker

Improve productivity

Increase agent productivity by 30-70% with time-saving automation

Enhance customer service

Service customers 24/7 and reduce the need to speak with a live agent

Reduce costs

Dramatically reduce your labor costs by automating the communication flow

Boost the bottom line

Eliminate mundane tasks; give employees more time to focus on high-value, revenue-generating activities

By choosing Aimendo's world-class AI technology products, your business will do far more than simply survive; you'll transform your organization to grow and thrive!

We invite you to join the journey.
Contact us for more information.

aimendo.com

